

29 August

2018

## 10th Annual Women and Homelessness Forum

Changing the future for young women



THE  
LADY MUSGRAVE  
TRUST

# The Lady Musgrave Trust 10th Annual Women and Homelessness Forum

29 August 2019

Queensland Multicultural Centre

**This Forum is proudly sponsored  
by the Department of housing  
and Public Works**



**Queensland  
Government**

And supported by:



8:00am

**Arrival for networking** (coffee/tea provided)

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8:30am

## **Introduction**

Mark Doonar, Forum MC and Project Manager,  
Articulous Communications

Articulous is an engagement, communications and training consultancy that operates nationally and specialises in managing “complex projects”. Mark works across his expertise in: strategic action and effective policy, stakeholder engagement and independent facilitation, and project management and delivery. After 35+ years of experience Mark is particularly interested in collaboration, working with great people on interesting projects.

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## **Acknowledgement of Country**

Toni Janke, Coordinator, Indigenous Services, Centacare Family & Relationship Services Brisbane and North Coast Regions

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## **Welcome**

Karen Lyon Reid, Chief Executive Officer, The Lady Musgrave Trust

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8:30am

## **Opening Address**

Hon Mick de Brenni, Minister for Housing and Public Works, Minister for Digital Technology, Minister for Sport



A close-up photograph of purple flowers, likely lavender, with a soft focus background. The flowers are in various stages of bloom, with some buds visible. The overall color palette is a range of purples, from deep violet to light lavender.

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# Session 1

Homelessness Experiences and Solutions

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# SESSION 1

## Homelessness Experiences and Solutions

9:10am

### **Changing a Young Woman's Future using Outcomes Focused Design Thinking**

**Karin Jansma**

Karin was born into a world where she suffered abuse, drug addiction, grief, teenage parenthood and homelessness. For many years Karin's life was a constant battle yet against all the odds she developed resilience and a sense of purpose. Supported by a women's refuge and a mentoring program she was able to change the way she saw herself and her life. Today she is achieving many of her goals and dreams which include being a mentor and inspiration to others who want to experience transformation.

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### **Dr Ruth Knight, The Australian Centre for Philanthropy and Nonprofit Studies, QUT Business School**

Dr Ruth Knight is a mission-driven researcher who is focussed on helping leaders use the power of workplace culture to build more connected and thriving workplaces. Ruth's passion has been fuelled over the past 20 years' whilst working in youth and housing sector leadership roles and as a consultant. Her desire to achieve better outcomes for clients led her to complete a PhD about how workplace culture impacts on employee's readiness for change and job satisfaction. Well-known for using experiential learning to move people out of their comfort zone and create positive change, Ruth uses her dynamic approach to inspire people to take action. Ruth is a Senior Research Fellow, based at QUT's Australian Centre for Philanthropy and Non-profit Studies.



# SESSION 1

## Homelessness Experiences and Solutions

9:30am

### **SHElter – Housing for Young Women**

**Annemaree Callander, Chief Executive Officer, Brisbane Youth Service**

Annemaree is the CEO of Brisbane Youth Service which has been providing “New Futures for Young People” in Brisbane since 1977. She holds a Bachelor of Social Science and has worked in the Human Services Industry for 32 years in both government and non- government organisations. Annemaree is the Chair of Under 1 Roof a consortium of homelessness, housing and community agencies based in Brisbane’s inner city and the Secretary of QNADA the peak organisation representing the non-government alcohol and drug sector in Queensland.

9:50am

### **Young Women, Domestic and Family Violence and Tenancy Law**

**Penny Carr, CEO, Tenants Queensland Inc, Brisbane North Coast Region**

Penny is the CEO of Tenants Queensland where she has worked since 1998. She graduated with a bachelor of Social Work from the University of Queensland, holds a Graduate Certificate in Housing Management and Policy from Swinburne University and is a graduate of the Australian Institute of Company Directors. Penny has worked for over 25 years in the community sector and has a keen interest in social policy. The main focus of her work has been with homeless young people, in youth affairs broadly and housing and tenancy. Penny convenes the National Association of Tenant Organisations (NATO) and is currently the contact for the International Union of Tenants in Australia.



# SESSION 1

## Homelessness Experiences and Solutions

10:05am

### Since the 2017 Forum launch of Safe Haven Community Update

Denise Hunter, Founder Safe Haven Community

Denise founded the Safe Haven Community concept in October 2015 in response to disturbing statistics about the severe shortage of available housing for women and children fleeing domestic and family violence. Despite having no formal training in the sector Denise was determined to create a simple and safe community-based solution to address the problem

During her working career, Denise was a Bookkeeper/Administration Manager in several businesses notably the iconic Australian Woolshed, Channel 10 and later WIN Television in Rockhampton. Many years as a single mum to four children, and her farming background instilled a great work ethic and a “can do” attitude in Denise. Together with the creative business minds and direction of some great people, Safe Haven Community has become an innovative and effective community-based solution.

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10:15 - 10:45am  
Networking Break (30 Min)



The background of the slide is a close-up photograph of lavender flowers, rendered in a monochromatic purple color. The flowers are in various stages of bloom, with some showing distinct petals and stamens. The lighting is soft, creating a gentle glow around the blossoms. The text is overlaid on this background, centered horizontally.

# Session 2

Homelessness Experiences and Solutions

A small, stylized icon in the bottom right corner, consisting of a purple heart shape with a white outline and a small white square in the center.



# SESSION 2

## Homelessness Experiences and Solutions

10:45am

### Performance Poem – “I Left Her”

Anisa Nandaula  
Poet. Educator. Community Organiser

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10:50am

### Preventing homelessness – Building Financial Resilience

Abigail Powel, Deputy Research Director/Senior Research Fellow  
Centre for Social Impact, University of New South Wales

Abigail is deputy research director and senior research fellow at the Centre for Social Impact. The Centre for Social Impact (CSI) is a national research and education centre dedicated to catalysing social change for a better world. Abigail is a leading researcher in equality and social policy, with a passion for social justice. Abigail's research expertise focuses on identifying and addressing structural inequalities in society for women and young people. Abigail has attracted over \$3 million in research income, working with, and delivering research for, government, not-for-profits and industry. Abigail currently leads a large program of research, evaluation and impact measurement, including the evaluation of the national Financial Inclusion Action Plan, research examining pathways into, within and out of social housing, and evaluation of programs promoting young people's economic engagement.



# SESSION 2

## Homelessness Experiences and Solutions

11:10am

### **Changing the Trajectory of Women – Shifting Mindsets and Exploiting the future**

Misha Kaur, Senior Manager, Reason Group

Misha is a recognised senior leader and trusted advisor focused on using participatory design and innovation to solve complex problems and achieve outcomes for the community. Most recently, she is leading work with the ACT Government in establishing an Innovation Hub to address the most difficult challenges related to domestic and family violence and its impacts. Prior to this, Misha worked as an Executive in the Commonwealth government transforming employment policies to better meet the needs of the community and exploit opportunities the future presents. She also facilitates women's leadership workshops and supports strategies to promote gender equity across government. Misha's passion in pushing boundaries and mindsets of policy and decision-makers to create positive change has led her to commence a research doctorate in this area.

Misha's personal story uncovers her own challenges, including risk of homelessness as a teenager, and her own journey to transforming her life. Today she supports and mentors other women in achieving their potential.



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# Session 3 Panel

Moving Forward for Young Women  
(New Initiatives)

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# SESSION 3 - PANEL

Moving Forward for Young Women (New Initiatives)

11:30am

**Jenny Clark – Vice President QShelter**

**MODERATOR**

Jenny has extensive work experience as a senior leader in human services in Government and NFP settings. Her work has included housing, rural and regional issues, community engagement, child safety, aged care and disability support. She has managed large and diverse operations and implemented many new programs and reform strategies. She has held a number of Board positions and is currently Vice-President of QShelter. Her career has spanned policy development and operations, strategic planning and management, project management and conceptualizing new opportunities.

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**Maria Leebeek, Executive Director,  
Queensland Youth Housing Coalition**

**PANELIST**

With a passion for working with people Maria has been employed in range of positions in social welfare from direct practice through to organizational management, sector development and support. This grounded experience has enabled her to undertake project and policy work, to share this knowledge and advocate in a range of community and public settings.

Maria is also passionate about the role of nonprofits and collaboration. She is currently enrolled in a Masters of Business - research at QUT exploring how the NFP sector can improve how it collaborates. Maria has a Bachelor of Social Work (Queensland University) and a Graduate Diploma in Business (Philanthropy and Nonprofit Studies QUT).



# SESSION 3 - PANEL

Moving Forward for Young Women (New Initiatives)

PANEL

PANELIST

**Michael Eales, Partner - Strategy Designer, Business Models Inc**

Michael is a strategy designer with award winning global strategy, design and innovation firm Business Models Inc. Michael is focused on pushing the traditional boundaries of work and helps organisations of all shapes and sizes determine what to make and do, why do it and how to innovate contextually, both now and in the future. This process is called design strategy and involves strategic design, the interplay between design and business strategy.

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**Misha Kaur**  
**Annemaree Callander**  
**Dr Ruth Knight**  
**Karin Jansma**  
**Abigail Powel**

PANELISTS



# SUMMARY

## 10th Annual Women and Homelessness Forum Changing the future for young women

12:20pm

**Summary – Findings/ Initiatives – MC**

12:25pm

**Forum Close**

Patricia McCormack, President The Lady Musgrave Trust

### SPECIAL THANKS

**This Forum would not be possible without the support of many who kindly provided.**

We thank major the sponsor of this event - The Department of Housing and Public Works and the support of the Hon Minister Mick de Brenni.

**We would like to thank the following organisations that have supported this event including:**

- Aqua Infinity
- Articulous
- Centacare
- Keystone Private
- Yet Another Creative





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**Handy Guide**

**Order at xxxxxx**

A survey of this forum will be sent out to you this afternoon. Please assist us with the planning for next year and complete the form.

See you next year!

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- Changing the future for young women